



## BERTHING & CANCELLATION POLICY - 2024

### OBJECTIVE

The objective of the cruise ship berthing and cancellation policy ("Berthing Policy") is to provide well-defined, transparent, and non-discriminatory guidelines for the allocation of berths at Ege Port Kusadasi Cruise Port.

The Berthing Policy will be applicable from 2024 season and Ege Port Kusadasi reserves itself the right to modify it each year.

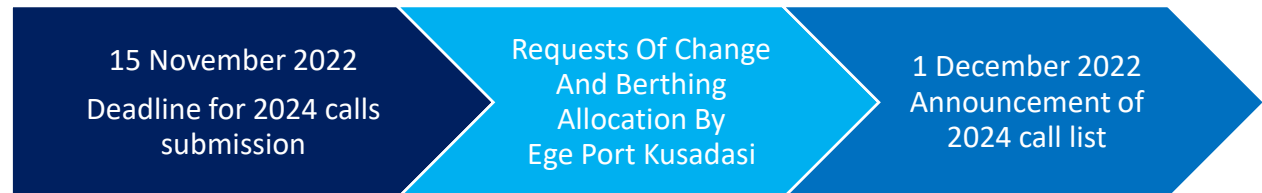
### 2024 & BEYOND BERTHING BOOKING PROCEDURE

All 2024 calls' reservation(s) requests must be sent to [berthrequest@egeportkusadasi.com](mailto:berthrequest@egeportkusadasi.com)

All reservation requests should be made 2 years before ships' date of arrival to Ege Port Kusadasi (i.e., 2025 January berthing requests should be shared in 2023 January)

All call requests will be open for initial berthing requests and collected for evaluation by the port management until November 15 for each operative year. The collection of requests is not a berth confirmation and does not imply that the ship has secured its berth.

In collaboration with the related governmental authorities and as per the criteria listed below, all call requests will be confirmed - without allocating a specific berthing position – after availability of a free berth has been checked and a detailed schedule has been arranged by the port management and announced accordingly by 1<sup>st</sup> December.



## UNAVAILBALE & NON-CONFIRMED BERTHING BOOKING PROCEDURE

When receiving a reservation or in case of multiple booking for the same date and berth at Ege Port Kusadasi, priority will be given according to the following criteria:

1. Vessel cruise traffic history at the port -number of calls, number of passengers per year and how many years consecutively.
2. Total number of call ship makes at the port during the year/season.
3. Total number of calls the brand make at the port during the year/season
4. Total number of calls the corporate makes at the port during the year/season.
5. Length (m) and GRT of vessel
6. Number of passengers (pax)

Ege Port Kusadasi may notify the unsuccessful cruise operator/port agent of any booking slot clashed after the close of the booking application window, but prior to the publication of the next scheduling season.

## FURTHER POLICIES

To ensure fairness, transparency and good business practices, Ege Port Kusadasi Management will not tolerate or accept the practice of an individual cruise line or port agent making call requests simultaneously to two or more adjacent ports for the same ship for the same dates.

Ege Port Kusadasi may cancel or amend a slot allocation at any time for any reason, in its absolute discretion and bears no liability to a cruise operator or any other person as a result of the cancellation or its slot allocation.

## CANCELLATION POLICY

Cancellation of a confirmed slot booking will incur a booking cancellation fee.

The cancellation explanations should take place in writing, dated and with the port agent or cruise lines letterhead and sent via mail to Ege Port Kusadasi ([berthrequest@egeportkusadasi.com](mailto:berthrequest@egeportkusadasi.com)).

The customer cannot derive any rights from a verbal cancellation.

The date on which the written confirmation of the cancellation is received will be considered the definite date of cancellation.

For overnighting ships, in addition to the above stated rates, a 30% surcharge will be applied for each additional day of stay at berth.

The cancellation fee and clause will apply when the cancellations is 365 days prior to ship's arrival.

The cancellation fee will not be applicable if a cruise operator cancels a slot but is able to replace it with a cruise ship of equal or greater passenger capacity, thereby maintaining the same priority principle as described above, the application will be treated as a proposed slot swap and a cancellation fee will not be applied.

Type of Call	Cancellations more than 365 days prior	Cancellations 365 days prior	Cancellations 180 days prior	Cancellations 90 days prior
Transit	N/A	\$2 / per ship's lower berth capacity for each cancelled call	\$2.50 / per ship's lower berth capacity for each cancelled call	\$3 / per ship's lower berth capacity for each cancelled call
Turnaround or Overnight	N/A	\$2.6 / per ship's lower berth capacity for each cancelled call	\$3.25 / per ship's lower berth capacity for each cancelled call	\$3.9 / per ship's lower berth capacity for each cancelled call

#### FORCE MAJEURE

Cancellation fee will not be applied in case of force majeure.

For the purposes of this Berthing & Reservation Policy, force majeure shall mean any of:

- (i) the issuance by the Government of the United States Government or the Government of the United Kingdom of a travel advisory, following an incident of terrorism, an act of war, or similar incident, instructing their citizens to "defer all non-essential travel to Turkey (or other advisory or warning to substantially similar effect).
- (ii) the declaration of a state of war by or against Turkey.
- (iii) natural disaster such as earthquake.
- (iv) the existence of a major civil insurrection in Turkey.
- (v) ship's major engine breakdown 72 hours prior to ship's arrival.